



Integral
Energy
Solutions

INTEGRAL UTILITIES GROUP LTD HEALTH, SAFETY, ENVIRONMENTAL AND QUALITY



CORPORATE SOCIAL RESPONSIBILITY POLICY

Integral Utilities Group Ltd. 's objective is to be a leading infrastructure service provider supplying innovative, sustainable and cost-effective services in a collaborative, proactive, fair and responsible manner. Our aim is to conduct our business ethically by establishing and maintaining long-term relationships with customers and make a positive contribution to the society with full regard to all stakeholder interests.

We have a clear view of our corporate responsibilities, which are integral to the way we conduct our business.

We recognise that we have a responsibility to use our resources and expertise for the benefit of stakeholders, not only of our key stakeholders such as customers, clients, employees and shareholders, but also for the wider community.

We use an established approach; the 'people / planet / profit' model, which we describe as:

- **Social:** the impact we have on our stakeholders and the wider society.
- **Environmental:** the impact we have on natural resources and processes, including ecosystems, land, air and water.
- **Economic:** the impact we have on the economic circumstances of our stakeholders and on economic systems at local and national levels.

We aim to balance social, environmental and economic priorities to ensure that, whilst maintaining economic sustainability, the natural environment and society is protected.

Our mission statement, policies and working practices reflect this approach and its emphasis on stakeholder interest.

We regard these principles as part of our International Standards for continuous improvement in business excellence and we review this policy at least annually during the management review process.

Breandan Flynn, Chief Executive Officer

Breandan Flynn

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